

PAYMENT TERMS

- **1. Detailed description of goods and/or services** Lash it Nail it Brow it Pty Ltd is a business specializing in beauty & body & Training industry that offers training and skills development initiatives.
- **2. Delivery policy** Subject to availability and receipt of payment, requests will be processed within 2 days and delivery confirmed by way registration number.
- 3. Return and Refunds policy The provision of goods and services by Lash it Nail it Brow it Pty Ltdis subject to availability. In cases of unavailability, Lash it Nail it Brow it Pty Ltd will refund the client in full within 30 days. Cancellation of orders by the client will attract a 10 % administration fee.
- **4.** Customer Privacy policy Lash it Nail it Brow it Pty Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:
- **5. Payment options accepted** Payment may be made via Visa and MasterCard.
- **6. Card acquiring and security** Card transactions will be acquired for **Lash it Nail it Brow it Pty Ltd** via our payment system who are the approved payment gateway for all South African Acquiring Banks. No Card details are stored on the website.

7. Customer details separate from card details Customer details will be stored by Lash it

Nail it Brow it separately from card details which are entered by the client on the payment

Machine.

8. Merchant Outlet country and transaction currency The merchant outlet country at the

time of presenting payment options to the cardholder is South Africa. Transaction currency is

South African Rand (ZAR).

9. Responsibility Lash it Nail it Brow it Pty Ltd takes responsibility for all aspects relating to

the transaction including sale of goods and services sold on this website, customer service

and support, dispute resolution and delivery of goods.

Lash it Nail it Brow it Pty Ltd contact details

Company Physical Address:

Northlands Corner, Witkopen &, Newmarket St, Northriding, Johannesburg, 2162, 2nd Floor

Block B

Email: admin@lashitnailitbrowit.co.za

Telephone: <u>0826428161</u>